

1.使用前電腦先下載軟體或手機下載 APP

電腦使用 chrome 安裝擴充功能; 手機下載 APP(authenticator 或 authy)

<https://chrome.google.com/webstore/detail/authenticator/bhghoamapcdpbohphigooaddinpkbai?hl=zh-TW>

(1)電腦下載 Authenticator

The screenshot shows the Chrome Web Store page for the Authenticator extension. At the top, it says "chrome 線上應用程式商店" and "jenny93chen@gmail.com". Below that, the extension is listed with a QR code icon, the name "Authenticator", and a "加到 Chrome" button. It also shows a rating of 4.5 stars from 1,622 reviews and over 3,000,000 users. Navigation links for "總覽", "隱私權實務規範", "評論", "支援", and "相關項目" are visible. A large image shows the extension's interface on a mobile device, displaying QR codes and authentication codes for "51526853" and "200910".

(2)手機下載 APP

The screenshot shows an iPhone App Store search for authenticator apps. The search bar contains "authenticator" and "authy". The results show four apps: "Google Authenticator" (Google LLC, 4.5 stars, 1130 reviews, "開啟" button), "Authy" (Authy Inc., 4.5 stars, 55 reviews, "取得" button), "Microsoft Authenticator" (Microsoft Corporation, 4.5 stars, 139 reviews, "取得" button), and "Starling 2FA" (Authy Inc., "取得" button). Each app card includes a preview image of the app's interface. The bottom navigation bar shows "精選項目", "類別", "排行榜", "搜尋", and "更新項目" (with a red "15" badge).

2. 雙重驗證設定流程

(1) 輸入帳密後登入交易作業

登入交易

身份證字號 J220083XXX

交易密碼

登入

忘記交易密碼

建議使用Chrome、Edge或Firefox瀏覽器登入

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

開戶享好禮

前往開戶

- 終身有效的紅利點數
- 點數百分比折抵手續費
- 專屬壽星慶典及點數回饋

(2) 點選「個人資料管理」→「雙重驗證設定」

自動登出計時 19:44 陳@ 您好! 登出

帳戶總覽 庫存交易 帳戶交易查詢 個人資料管理 委託查詢 申購基金

我的帳戶

客戶 陳@ (0195289) 您好!

投資風險屬性 積極型

紅利點數 626

申購基金 當日委託查詢 買回/轉申購 庫存交易

我的訊息

最新消息

雙重驗證設定

2023/06/08	母子基金	母子基金轉申購子基金失敗通知信
2023/06/07	日日扣	母子基金轉申購子基金失敗通知信
2023/06/05	母子基金	母子基金扣款前通知信

查看全部訊息

我的投資概況

(3) 點選手機 Authenticator APP 掃描 QR code，或下載之 Authenticator 輸入金鑰



(4) 輸入顯示於擴充功能或 APP 上的 6 碼動態驗證碼(每 30 秒變更一次)



(5) 雙重認證啟用確認頁



(6) 啟用雙重驗證後點選右上方「登出」按鈕

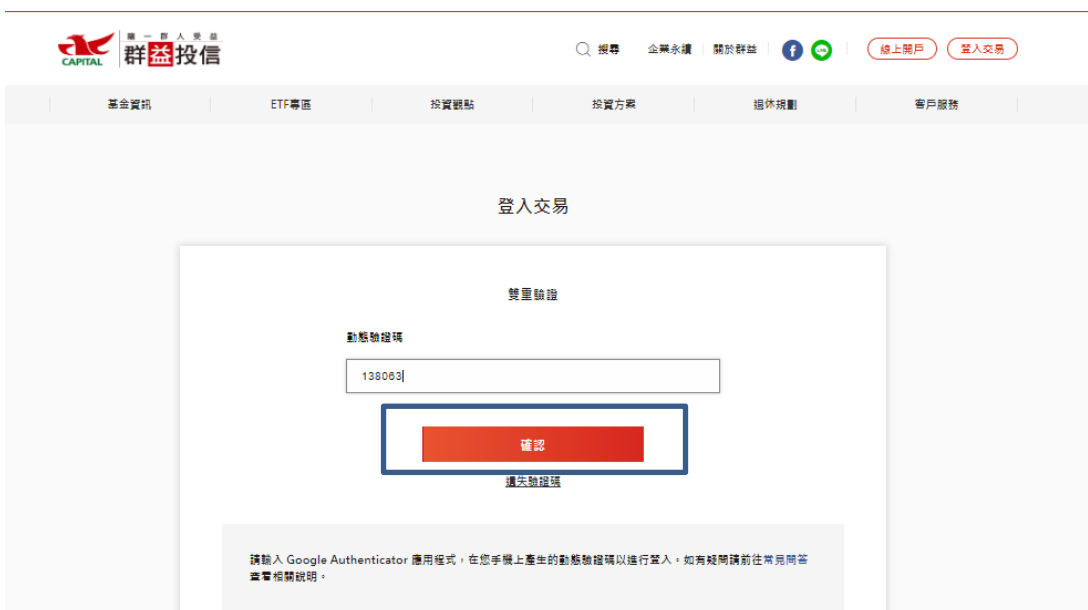


3. 設定雙重認證之後的交易登入，多一層密碼輸入確保交易安全

(1) 交易登入

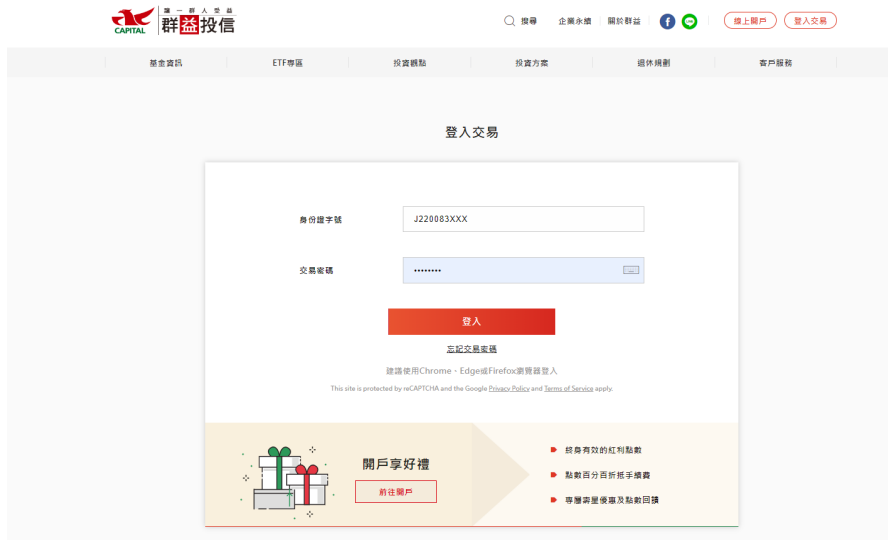


(2) 輸入六碼動態雙重認證碼之後才到交易頁面



4.取消雙重驗證

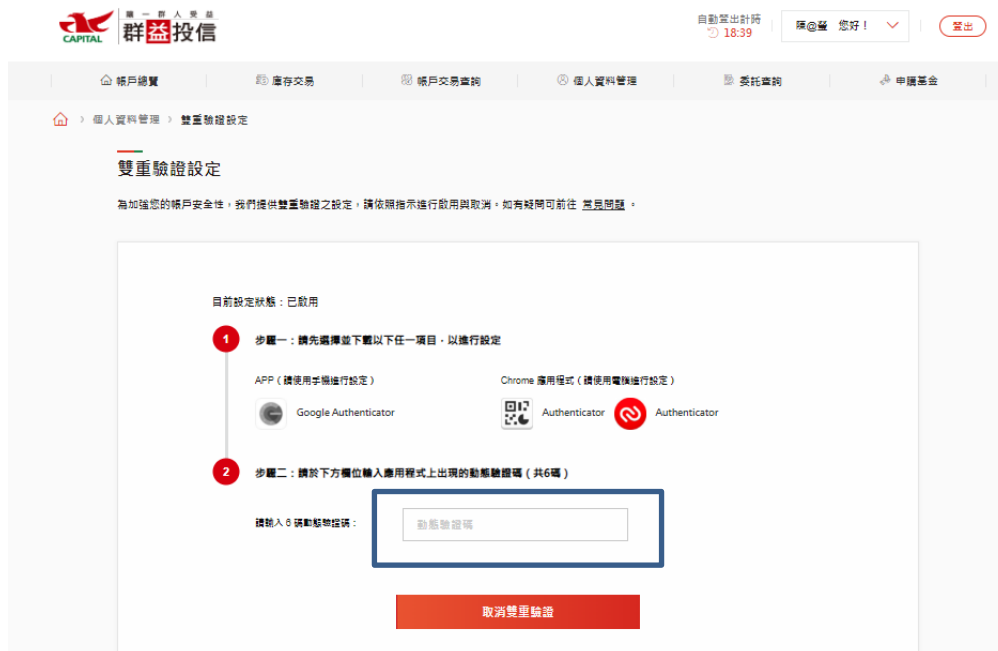
(1)輸入帳號密碼登入交易作業



The screenshot shows the Capital Group website's login page. At the top, there is a navigation bar with the logo and various menu items like '基金資訊', 'ETF專區', '投資觀點', '投資方案', '退休規劃', and '客戶服務'. Below the navigation bar, the main heading is '登入交易'. The login form contains two input fields: '身份證字號' (ID Number) with the value 'J220003XXX' and '交易密碼' (Trading Password) with a masked password. A red '登入' (Login) button is positioned below the password field. Underneath the button, there is a link for '忘記交易密碼' (Forgot trading password) and a note: '建議使用Chrome、Edge或Firefox瀏覽器登入' (Recommended to use Chrome, Edge or Firefox browser for login). At the bottom of the page, there is a promotional banner for '開戶享好禮' (Open account and enjoy gifts) with a '前往開戶' (Go to open account) button and a list of benefits: '• 終身有效的紅利點數' (Lifetime valid red points), '• 點數百分比折抵手續費' (Points percentage discount on transaction fees), and '• 專屬資產保護及點數回饋' (Dedicated asset protection and points redemption).

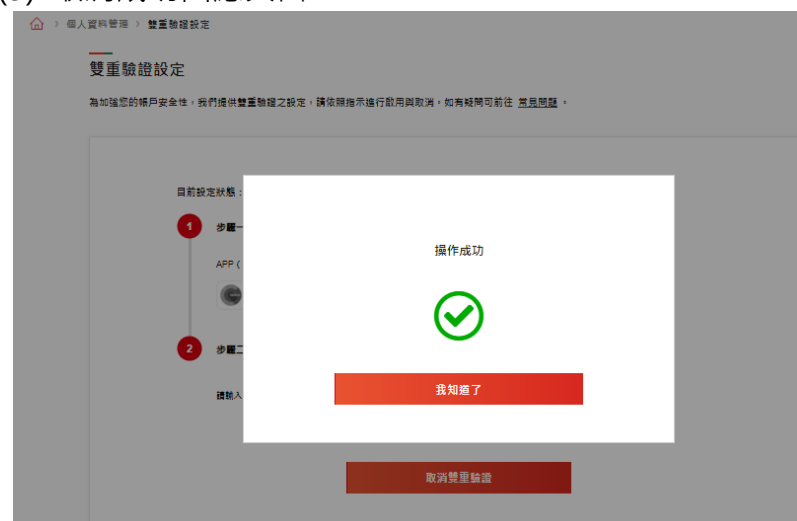
(2) 個人資料管理/雙重驗證設定

輸入顯示於擴充功能或 APP 上的 6 碼動態驗證碼



The screenshot shows the '雙重驗證設定' (Two-step verification settings) page. The page title is '雙重驗證設定' and it includes a sub-heading '為加強您的帳戶安全性，我們提供雙重驗證之設定，請依照指示進行啟用與取消。如有疑問可前往 常見問題。' (To enhance your account security, we provide two-step verification settings. Please follow the instructions to activate or deactivate. If you have any questions, please go to the FAQ page.). The current status is '目前設定狀態：已啟用' (Current setting status: Enabled). Step 1 is '步驟一：請先選擇並下載以下任一項目，以進行設定' (Step 1: Please select and download one of the following items to proceed with the setting). Two options are shown: 'APP (請使用手機進行設定)' (APP (Please use mobile phone for setting)) with 'Google Authenticator' and 'Chrome 應用程式 (請使用電腦進行設定)' (Chrome application (Please use computer for setting)) with 'Authenticator' and 'Authenticator'. Step 2 is '步驟二：請於下方欄位輸入應用程式上出現的動態驗證碼 (共6碼)' (Step 2: Please enter the dynamic verification code (6 digits) that appears on the application). Below this, there is a text input field labeled '請輸入 6 碼動態驗證碼:' (Please enter 6-digit dynamic verification code:). A red '取消雙重驗證' (Cancel two-step verification) button is located at the bottom of the page.

(3) 取消成功回應頁面

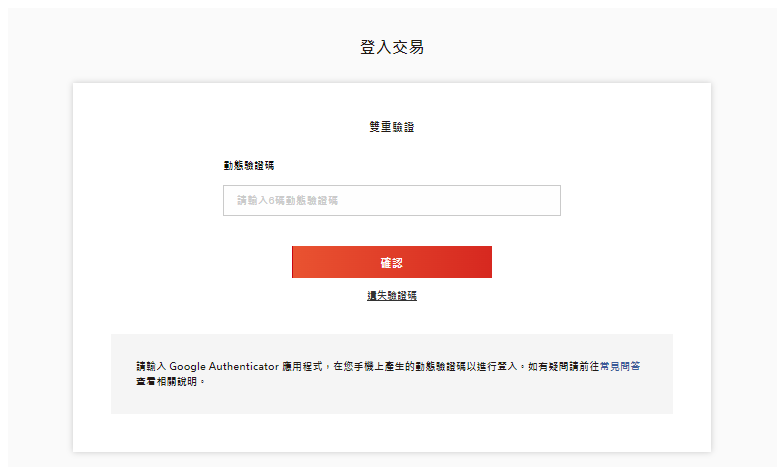


The screenshot shows the '取消成功' (Cancellation successful) response page. The page title is '雙重驗證設定' and it includes the same sub-heading as the previous page. The current status is '目前設定狀態：' (Current setting status:). Step 1 is '步驟一：' (Step 1:). Step 2 is '步驟二：' (Step 2:). Below the steps, there is a text input field labeled '請輸入 6 碼動態驗證碼:' (Please enter 6-digit dynamic verification code:). A large green checkmark icon is displayed in the center of the page, indicating successful cancellation. Below the checkmark, there is a red '我知道了' (I know) button and a red '取消雙重驗證' (Cancel two-step verification) button.

5.遺失驗證碼

(1)輸入帳號密碼登入交易作業

(2)點選下方的「遺失驗證碼」



登入交易

雙重驗證

動態驗證碼

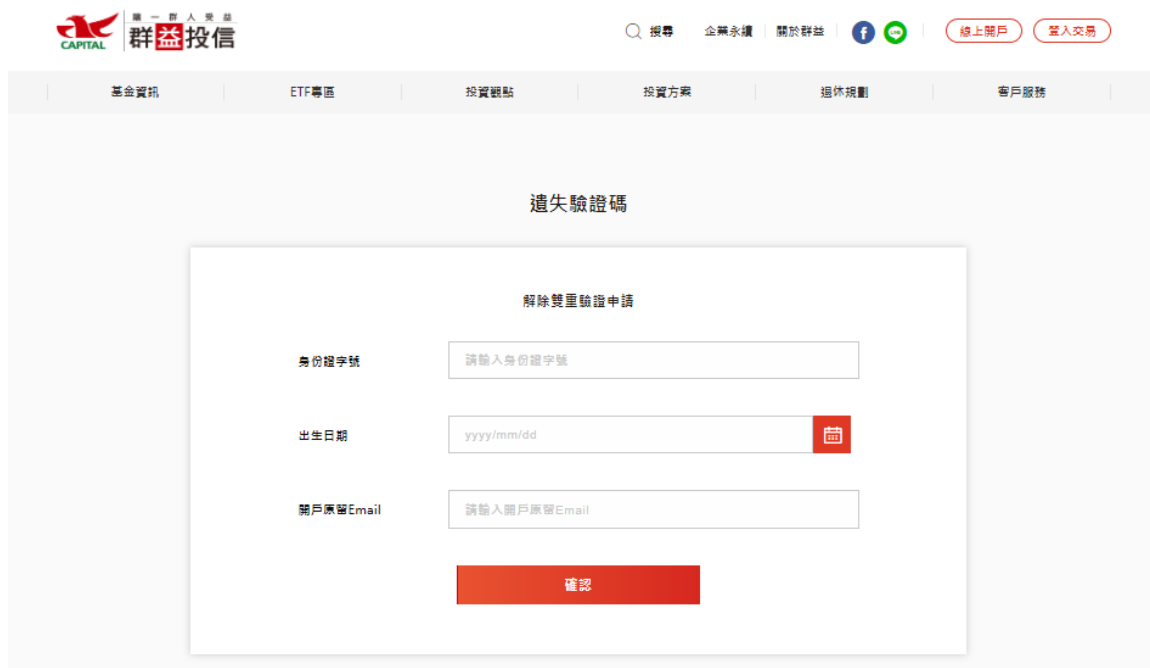
請輸入6碼動態驗證碼

確認

遺失驗證碼

請輸入 Google Authenticator 應用程式，在您手機上產生的動態驗證碼以進行登入，如有疑問請前往常見問答
查看相關說明。

(3)輸入「身份證字號」、「出生日期」、「開戶原留 Email」後點選「確認」，即可取消雙重驗證。



第一群人受益
CAPITAL 群益投信

搜尋 企業永續 關於群益

線上開戶 登入交易

基金資訊 ETF專區 投資觀點 投資方案 退休規劃 客戶服務

遺失驗證碼

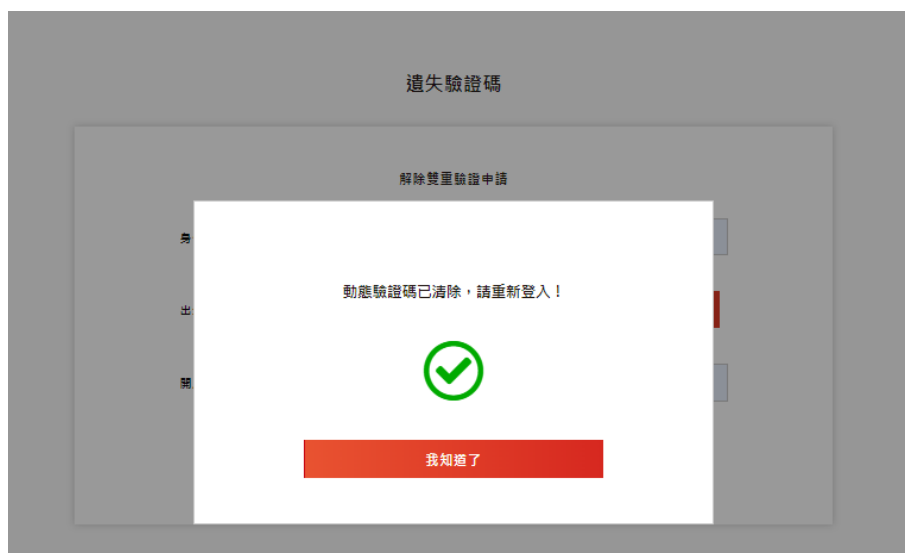
解除雙重驗證申請

身份證字號 請輸入身份證字號

出生日期 yyyy/mm/dd

開戶原留Email 請輸入開戶原留Email

確認



遺失驗證碼

解除雙重驗證申請

動態驗證碼已清除，請重新登入！

我知道了